

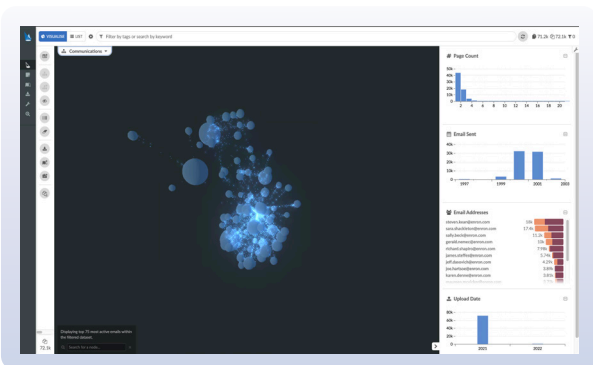
# Time-Sensitive, High-Volume Document Review



PSL Advocates & Solicitors is an award-winning boutique Indian disputes practice headquartered in New Delhi, with offices in Mumbai and Chandigarh.

PSL was tasked with an urgent, high-profile arbitration being conducted under the aegis of the Singapore International Arbitration Centre. The preliminary estimate of damages for the claim stood at £38 million and PSL, acting for the claimants, had a team of three lawyers dedicated to the dispute. However, the scale of the review was vast and had to be managed in a timely and efficiently manner; the dataset contained over 750,000 documents in multiple languages. This large dataset needed to be combed through in order to put together their statement of claim. The team decided that it was inefficient go through all of that data manually. By using Luminance, the team completed their investigation in just four weeks, far more efficiently than originally anticipated.

The team was impressed with Luminance’s powerful search, filtering and culling capabilities that helped them to quickly find key data in such a large dataset and exclude irrelevant information. The lawyers were aiming to find all documents where the respondents were in breach of the original agreements. The exercise was essentially a fact-finding hunt; they had a few people which they knew were relevant to the dispute, they just had to locate the relevant documents.



Understand the entire dataset at a glance with Luminance’s AI-powered data visualisation

## KEY RESULTS:

**750,000 Documents Reviewed**  
By 3 Lawyers

**75%** Time-Savings

**Reviewed Completed**  
In Just 4 Weeks

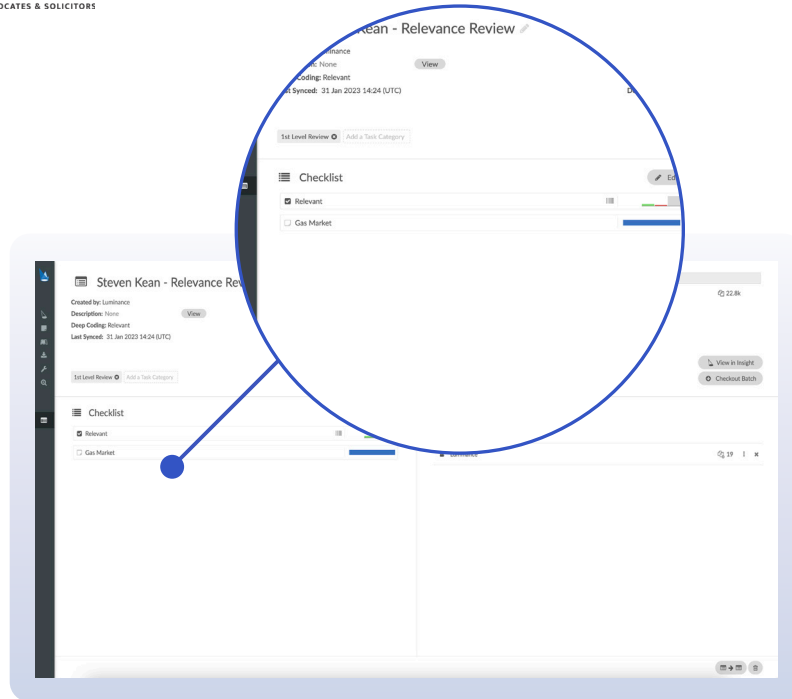
**“Tech won’t make lawyers redundant – it’s just going to make them more efficient.”**



**Sameer Jain,**  
Managing Partner

Using Luminance, the team could scan the entire database using relevant keywords, but even more significantly, Luminance was also able to bring them conceptually similar results, ensuring that all key documents had been reviewed and included in the claim. The way that Luminance threaded emails meant that the team could easily trace the entire history of chains and their attachments. Sameer Jain, Founder & Managing Partner, noted that such thorough document review across the entire dataset would not have been possible in the time taken without using Luminance.

Luminance’s ease-of-use and intuitive design removed the need for extensive training and user onboarding, meaning the firm could gain insight into their dataset on day one of the review.



*Project managers can oversee review progress and view real-time information, including tasks assigned, task size and progress*

Due to the timing of the dispute, PSL’s team had to go through the documents during the COVID-19 lockdown, and therefore it was of critical importance to the team that technology facilitated remote access to the documents and allowed collaboration between project members. Indeed, Luminance’s built-in project management and collaborative tools were a key reason for PSL’s adoption of Luminance, with Anant Gupta commenting that, “we wouldn’t have done it better if we were physically in the same office.”

Using Luminance, PSL was able to gain complete insight into their dataset at speeds that would be simply impossible using manual review processes. PSL estimated if they sat down for 24 hours a day it would have taken four months to complete the project, which they didn’t have.

Instead, it only took four weeks from deployment to filing the SOC with Luminance. PSL’s innovative approach in using technology has further deepened their relationship with their client, with Anant Gupta estimating that it would have taken 6 associates just for the data mining part of the project, whereas using Luminance they were able to pass on less billable hours to the client with more accurate and better researched information. The resources saved on this project were reallocated by the firm toward additional work.